Medically Fragile Program
How to Select a Home Care Agency

Other people can provide you with information and recommendations about home care in your area. However, the decision as to which agency to use belongs to you and your child.

Below are some questions which may help you decide which agency best meets your needs:

	Agency name	Yes	No
1) Does the agency have experience caring for children who are medically fragile in their homes?			
2) Does the homecare agency provide the services that you need? (Registered Nurses, Licensed Practical Nurses, Home Health Aides, Therapists; Speech, Occupational, Physical, and Counselors			
3) Will one of their nurses be willing to meet with you before services begin to discuss your child and provide you with more information?			
4) Is the homecare agency available to take your telephone calls 24 hours a day, seven days a week? Is this a priority for you?			
5) Is nursing care available on weekends, holidays and nights?			
6) How will the agency choose the nurses or therapists to care for your child?			
7) In what ways will the agency involve you in selecting caregivers?			
8) Who does the staffing for the agency? What will happen if your caregiver is not available to work a shift?			
9) How are the caregivers supervised?			
10) Are all the homecare employees CPR certified?			
11) Are caregivers allowed to transport the child?			
12) How much orientation will the agency allow for your caregivers?			